BRYNMAWR | E-MARKET

Amazon Punchout Catalog – Business Customer Service

Contact business customer servitor return item(s), cancel order(s) not shipped yet, fdelivery questions, etc.

Following these steps wilavoid the multi-step verification process required if yocall customer service.

Contents

Punchout & Sign in to Amazon account	.1
Request a customer service representative call.you	3

Punchout & Sign in to Amazon account

1. Login to E-Market.



3. This screen below will appear temporarily.

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		Cancel PunchOut	
	Redirecting to supplier. Please wait	and a second	

4. Under your name, click on Your Orders.

		https://www.amazo	.com/ref=nodl_punchout				
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5. You will be prompted to Sign in. In Password field, enter your Amazon account password that you created when you registered then click Sign in. If you forget your password, click on Forgot your password?. You will receive an email from Amazon to re-set your password.



6. Your screen should show a list of orders placed by you under this account. Please DO NOT click on the Return or replace item(s) or Cancel items buttons. These buttons do not currently work properly in the punchout.

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	Punchout Group: Bryn Mawr College	
Deliver to Bryn	Departmente Tadade Davis CiB Carda Manage Team Hala Call	
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	Your Account > Your Orders	
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7. Follow the steps in the next section.

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6. Next to Your number, enter the number you want them to call you at then click Call me now.

- 7. An Amazon Business customer service representative will call your phone.
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